

Community Talking Points | Home Health & Hospice Provider Enrollment Moratoria

Background & Overview

- On May 13, the Centers for Medicare & Medicaid Services (CMS) announced a six-month national [moratorium](#) on hospice and home health enrollment in response to program integrity concerns within the Medicare programs.
- The moratorium affects new Medicare provider enrollments. It only impacts providers already certified by Medicare if the existing provider is making certain ownership changes or adding new branch or practice locations.
- The moratorium should not impact an individual's ability to receive care from an existing provider. Now more than ever, high-quality providers are continuing to deliver care to those who need it most.
- The overwhelming majority of home health and hospice providers deliver compliant, patient-centered, clinically appropriate care to individuals with complex needs, often in their most vulnerable moments.
- A nationwide moratorium applies broadly, even where fraud concerns are not present. This broad approach jeopardizes patient access to home health and hospice care, especially in areas of the country that are currently underserved, including rural areas.

Patient/Family

- This announcement does not change anything about the care that *[you/your loved one]* is already receiving.
- *[Organization Name]* is already enrolled in Medicare, and the moratorium will not impact high-quality providers like us already certified by Medicare.
- If you or a loved one is newly in need of home health or hospice care, existing enrolled providers, including *[Organization Name]*, are still accepting patients.
- *[Organization Name]* strongly supports efforts to root out fraud, waste, and abuse in Medicare and is dedicated to continuing to provide high-quality services and support to our community.

- The National Alliance for Care at Home offers an informational website – [CaringInfo.org](https://www.caringinfo.org) – that has a variety of resources regarding how to find a high-quality provider and how to identify and report fraudulent bad actors.

Referral Source/Partner

- This announcement does not change anything about [*Organization Name*]'s ability to accept new patients and continue delivering high-quality care.
- Referrals to [*Organization Name*] will continue to be processed as normal. Our intake, coordination, and care delivery processes are unchanged.
- [*Organization Name*] strongly supports efforts to root out fraud, waste, and abuse in Medicare and is dedicated to continuing to provide high-quality care and support to our community.
- If you have questions about how this announcement affects your patients or our care, don't hesitate to reach out to [*Contact Name/Info*].

Ongoing Advocacy

- [*Organization Name*] strongly supports efforts to root out fraud, waste, and abuse in Medicare.
- Bad actors who exploit these programs harm patients, undermine public trust, and threaten the providers who are delivering care the right way, and we want them out of the Medicare program.
- We do not believe a nationwide moratorium is the right tool to accomplish that.
- [*Organization Name*] will be working closely with the National Alliance for Care at Home to advocate for data-driven, risk-based program integrity measures to root out bad actors without limiting access to care or penalizing high-quality providers.

View the full Alliance statement for more information.